



Heaton Stannington AFC Match Day Covid-19 Action Plan

Date: 24 September 2020



Grounell Park, Newton Road, Newcastle upon Tyne NE7 7HP

Area	Scenario	Action Plan
Entry to ground	Behind closed doors	<p>No paying spectators will be allowed, but we will manage the entry to Grounell Park of approved attendees. These include:</p> <ul style="list-style-type: none"> • Home and away team players • Home and away team management/coaches/medical staff • Home and away team committee members • Home and away team key volunteers (e.g. media team, photographers, etc) • Limited number of league/competition officials • Limited number of neutral media <p>To ensure only approved attendees are able to enter a BCD match, we will issue passes which need to be used for entry by handing to our gate team on arrival. Anyone who cannot present an official pass may be refused entry.</p> <p>Entry to Grounell Park will be via the main car gate only – the pedestrian gate will be closed.</p> <p>The gate team will be there to welcome you. This will check your pass and at this point every person will be required to provide their details for the purposes of Track & Trace, as per government guidelines. This information will be retained securely for 21 calendar days only and destroyed after this date if not used for a Tracing request. It is the visitor’s responsibility to provide accurate information. Our gate team will all be issued with PPE (masks and gloves) to ensure the safety of them and our visitors.</p> <p>The gates will remain closed throughout the match, but the gate team will be on hand to allow approved attendees access in/out of the grounds as required.</p>
	With spectators	<p>The turnstiles will open approx. 1.5 hours prior to the scheduled kick off time.</p> <p>Pedestrian access will be through the usual pedestrian gate and signage will reminder visitors to maintain social distancing by keeping 2m apart whilst queuing to enter the ground. The pedestrian entry will be a designated one-way system for entering the ground only.</p> <p>The turnstile hut has a plastic screen fitted which will act as a safety measure for our gatekeeper. They will also be issued with PPE (mask and gloves) to ensure the safety of them and our visitors. Visitors will be required to pay for entry as usual – contactless card payment is available and encouraged.</p> <p>Where Programmes are available for sale, they should be purchased at the same time as paying for entry. Programmes are only available at the entry turnstile, when produced.</p>

		<p>Track & Trace registration is via the NHS Covid-19 app and posters will be displayed at various points through the entry system. For anyone without a mobile device, we will have a manual log book available to record the visit.</p> <p>All spectators are required to wear a face mask and we reserve the right to refuse entry if not work and there is no medical exemption. This is a requirement of the FA that the club is required to enforce. The mask must be worn at all times during the match.</p>
Ticketing	With spectators	<p>At this time, we do not have any plans to pre-sale any single match tickets or designate any matches “all ticket”. However, we do offer Season Ticket Cards for sale which will help to make your visit even more contactless! If you wish to support the club and get better value for money across the season these can be purchased via our online store at http://heatonstan.co.uk</p> <p>Where matches are restricted to a specific capacity, we will reserve the spots of paid ST holders and the remaining spots will be available for pay on the gate.</p>
Parking	Behind closed doors	Given the limited numbers attending, we expect to be able to comfortably accommodate all those arriving by car in our car park.
	With spectators	<p>Due to the guidance around limiting car sharing and use of public transport, we expect there to be a higher than usual demand for matchday parking.</p> <p>We have therefore taken the decision that there will be no general parking available within Grousell Park on match days. Parking will be restricted for players, officials and club pass holders. Disabled visitors and those with mobility issues are still welcome to park within the ground.</p> <p>For those looking for general parking there is plenty of street parking in the immediate area and dedicated car parks at Paddy Freeman park.</p> <p>Please be considerate to our neighbours when parking in the community. Do not block driveways or park in areas where there are active parking restrictions in place.</p>
Spectating areas	Behind closed doors	<p>Given the small numbers of people who will be present in this scenario, we expect there to be plenty of space to safely watch the match whilst observing social distancing. Signage will be in place around the ground reminding attendees to do this.</p> <p>Seating in the stand will be available, but a number of seats will be unavailable to ensure your safety. Please respect this and do not remove any barriers put in place on specific seats. Priority should be given to those who need to sit – disabled, elderly or those less mobile.</p> <p>It is each individual’s responsibility to respect the government social distancing guidelines at all times.</p>

	With spectators	<p>Grounsell Park is a spacious ground with lots of positions to safely watch the match whilst observing social distancing. We do have limited covered standing and we remind all spectators that social distancing must be observed in this area – in all weathers. We will display signage reminding spectators of this and members of the Stan team will be on hand to advise if the area gets too crowded.</p> <p>There are large amounts of uncovered standing around all sides of the pitch to accommodate everyone – please be sensible and find a safe position to enjoy the match.</p> <p>Seating in the stand will be available, but a number of seats will be unavailable to ensure your safety. Please respect this and do not remove any barriers put in place on specific seats. Priority should be given to those who need to sit – disabled, elderly or those less mobile.</p> <p>It is each individual's responsibility to respect the government social distancing guidelines at all times.</p>
Clubhouse Bar	All	We have taken the decision to close the clubhouse bar on match days. We will be operating a can bar from the Café instead for outdoor consumption.
Clubhouse Toilets	Behind closed doors	Toilet facilities are located within the clubhouse building - please use the door to the far right of the building.
	With spectators	<p>Toilet facilities are located within the clubhouse building.</p> <p>To access the facilities, please use the door to the far right of the building. This is the exit door from the bar, but entry will be allowed for the toilets only. Please be sensible and allow anyone leaving the bar to do so before entering. In the male facilities, some urinals will be blocked off from use to ensure safe distances are maintained between users. The cubicle will be accessible. Signage will be in place reminding users to wash their hands before leaving with anti-bacterial hand wash available.</p> <p>We recommend all children are accompanied to the toilet at this time.</p> <p>It is the responsibility of the individual to use the cleaning facilities provided and wash their hands properly before leaving toilets.</p>
Half time hospitality	All	At this time, we are unable to safely operate our half time hospitality to pass holders. The upstairs room will therefore be closed. We apologise for any inconvenience.
Full time catering	All	At this time, we are unable to safely offer post match catering for players and officials. The upstairs room will therefore be closed. We apologise for any inconvenience.
Café	Behind closed doors	The café will not be open.
	With spectators	The café will be open as usual, although a limited menu may be in place as we seek to provide visitors with refreshments in a safe manner.

		<p>As you approach the café area, signage will point you in the direction of a one-way system for ordering food and drinks. Signage will be in place to remind those queuing to maintain a safe 2m social distance from the person in front of you. Please wait patiently to be served and do not crowd the serving area of the café.</p> <p>Our café team will be issued with PPE (masks and gloves) for their safety and yours and hand sanitiser will be available for use. At this time, we will only be able to accept cash at the café. Having the right money available for your order will be a help in reducing any risks associated with cash exchanging hands. We will endeavour to set our pricing to make this as easy as possible.</p> <p>Once you have paid for and received your order, please continue to follow the one-way system and move away from the café area as soon as possible to avoid congestion.</p> <p>The toilet facilities next to the café will not be open.</p> <p>It is each individual's responsibility to respect the government social distancing guidelines at all times.</p>
Raffle / Football Cards	All	<p>At this time, we will not be operating a raffle or football cards. This obviously impacts the club revenue the club receives on a match day. If you would like to make a donation to the club in lieu of these, please visit http://heatonstan.co.uk</p>
Merchandise	All	<p>At this time, merchandise will not be available on a matchday. Please order from our online store – http://heatonstan.co.uk</p>
Player and official's guidance	All	<p>Changing rooms</p> <ul style="list-style-type: none"> - These will be open as usual but with some restrictions as explained below. - Sanitiser points have been installed at the entry/exit points. - Toilets accessible as usual. - No showers will be available for use. Please shower at home. - Our advice is that each team manage entry to their changing room and only allow up to 6 people inside at any one time. - Time spent in changing rooms should be kept to a minimum necessary. - Team talks before/half time/after match should take place on the pitch if possible. - Pre-match team "line ups" and hand shakes will not take place at this time. <p>Equipment</p> <ul style="list-style-type: none"> - All shared equipment, including balls, will be sanitised. - Players are to bring their own water bottles – none to be provided/shared by the club. <p>Benches</p>

		<ul style="list-style-type: none"> - Grounsell Park dug outs can hold 5 people whilst distancing is observed, in addition to the permitted coaches standing in the technical area. Additional people in the dug outs should be avoided. We will supply additional chairs outside of the dug out. <p>Medical</p> <ul style="list-style-type: none"> - Our physio will be equipped with the appropriate PPE required to safely treat any injuries. <p>Masks</p> <ul style="list-style-type: none"> - Masks must be worn at all times by anyone not on the field of play. This includes subs and coaching staff.
Leaving the ground	All	<p>Towards the end of the match, the one-way system at the pedestrian gate will be removed to allow for effective exit from the ground. The main gate will also be open for exit. Please utilise all space available when leaving the ground and do so in a controlled manner, observing the government social distancing guidelines at all times.</p> <p>If you have parked within the ground and are leaving in your vehicle, we ask you wait a short time after the game to allow those on foot to disperse before attempting to exit the gate. This will help to ensure people do not need to move out of the way of a car and potentially into a crowded situation.</p>
Help and Support	All	<p>Heaton Stan are fortunate to have a group of dedicated volunteers who are there to make your matchday experience safe and enjoyable. Given the changes we are putting in place to facilitate the return of football at Grounsell Park, we expect that visitors will have more questions and require more help than usual.</p> <p>Therefore, all of our matchday volunteers will be wearing high vis vests. If you need any guidance, help or have a question – please look for a volunteer and they will be happy to help.</p>

All actions described here are designed to help get football back at Grounsell Park as soon and as safely as possible. This will only be possible with the co-operation of everyone.

We can't wait to see the wonderful Stan supporters and our friends from other Clubs across the region.